

*(Use several sheets if necessary)*

**Application Number**  
**09/994,951 (Parent Case)**

**Applicant(s)**  
**ASHIDA, et al.**

**Filing Date**

**Herewith**

Group Art Unit

## Unknown

## U.S. PATENT DOCUMENTS

10/016193  
12/12/01

## FOREIGN PATENT DOCUMENTS

Translation	
YES	NO

**OTHER DOCUMENTS** (Including Author, Title, Date, Pertinent Pages, Etc.)

CL

AA

Michael J. A. Berry and Gordon Linoff, 1997, *Data Mining Techniques For Marketing, Sales, and Customer Support; Overview of Data Mining Techniques*, pp. 119-123.

2

**AB**

~~Hitoshi-ASHIDA and Toyohisa Morita; 1999; 1999-IEEE-International-Conference-on-Systems,-Man,-and-Cybernetics; Human-Communication-and-Cybernetics; pp.-V-882--V-88.~~

**EXAMINER**

**DATE CONSIDERED**

**EXAMINER:** Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

**INFORMATION DISCLOSURE CITATION**  
(Use several sheets if necessary)

Docket Number (Optional)

HITA-0022

Application Number

09/994,951 (Parent Case)

Applicant(s)

ASHIDA, et al.

Filing Date

Herewith

Group Art Unit

Unknown

\*EXAMINER  
INITIAL

**OTHER DOCUMENTS** (Including Author, Title, Date, Pertinent Pages, Etc.)

AC

~~Toyohisa Morita, Yoshinori Satou, Erika Ayukawa, and Akira Maeda; 2000; Information and Knowledge Management in the 21st Century; INFORMS-KORMS Seoul 2000 Conference; Customer Relationship Management Through Data Mining; parts 1-6;~~

EXAMINER

DATE CONSIDERED

\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.